

# LEADERSHIP DEVELOPMENT WORKSHOP 1: COMMUNICATION SKILLS

## HIGHLIGHTS

- List and overcome the filters/barriers in a communication process.
- Build rapport with people and influence others to achieve results.
- Use active listening and questioning skills to find out more information about their counterparts.
- Utilize effective communication as a "leader".



## SPEAKER



### Dr. Carol Wong

- Carol Wong is an experienced social worker and professional training facilitator with 20 years of experience.
- Provided training and workshops to various organizations, including small and medium enterprises, corporations, government departments, universities, and schools. She has trained over ten thousand participants in total.



**27 September 2023 (Wednesday)**



**7:00pm - 9:00pm**



**LI-2108, 2/F, Li Dak Sum Yip Yio Chin Academic Building,  
City University of Hong Kong**

Quota: 20 (on a first-come, first-served basis)

Medium of Instruction: Cantonese and English

Online registration link: [apps.scope.edu/seminar/233-CE-3](https://apps.scope.edu/seminar/233-CE-3)

Target: 3-year Degree, Top-up Degree, Advanced Diploma and Professional Diploma Students (Full-time & Part-time Programmes)



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